

# SUSTAINABILITY POLICY 2019-2020

The QEII Centre is the largest dedicated conference, events and exhibition space in central London. For over 30 years the Centre has been a stage for game-changers, innovators and thought leaders across industries, politics and global brands.

## Scope

This policy applies to all QEII Centre staff and our service partners. This policy is supported by the QEII Centre Directorate and Executive Board. The Centre's associate bodies are expected to take this statement into account when setting up their own sustainable operations policies and activities.

## Policy Statement

The QEII Centre is committed to operating as a socially responsible corporate business and meeting the challenges of sustainable development.

Through our practices, we work to promote social and environmental responsibility and economic security. We set targets in these areas and seek to continuously improve performance. We do this by:

- Implementing an Environmental Management System (EMS) based or modelled upon a recognised standard (ISO 20121 & ISO 14001).
- Communicating and engaging with staff about environmental policies and best practice.
- Working with our clients to pursue and promote sustainable events throughout the entire event lifecycle.
- Reducing waste through re-using and recycling.
- Developing and maintaining effective systems to monitor measure and assess our use of resources and the environmental effects of our operations.
- Encouraging the manufacturers, suppliers and contractors we buy from to develop environmentally preferable goods and services.
- Ensuring, wherever feasible, that anything we buy comes from sustainable and reputable sources and comply with EU and international trading rules.
- Developing and maintaining emergency procedures for dealing effectively with any significant pollution hazards and limiting any risk they pose to health and the environment.
- Ensuring, wherever practicable, that our building is designed, constructed and managed to achieve a good standard of environmental performance.
- Educating, training and motivating our staff to work in an environmentally responsible manner and to play a full part in developing new ideas and initiatives.

Our commitments in this policy will be measured against our performance through management reviews, key performance indicators and internal audits to allow us to continually improve our sustainability performance.

A handwritten signature in black ink, appearing to read 'Anna Clover', with a horizontal line underneath.

DATE: 02/02/19

Anna Clover, Director of Venue Operations and Customer Experience